## **2024 Program Offerings**





## SPEAK TO ENGAGE®: AUDIENCE-CENTERED PRESENTING

"Speak to Engage: Audience-Centered Presenting," benefits participants at all levels of speaking, and can be customized to meet the needs of any group. This program delivers a presentation model that puts the audience's needs first, creating an environment that serves the audience and makes the content more engaging, effective and memorable, while reducing the stress and anxiety of the presenter.

#### **ATTENDEES WILL:**

- Determine what your audience needs, wants and cares about
- Set objectives and desired outcomes
- · Design an effective, practical and relevant message
- Build a presentation structure that flows seamlessly
- Create a strong opening and closing
- Incorporate audience engagement and interaction
- Answer the question "What's in it for me?"
- Develop a genuine approach that fosters audience connection

This workshop is most effective when it includes practice. Full day or 11/2 days.



### THERE IS NO LION: YOUR GUIDE TO PRESENTING WITH CONFIDENCE AND CALM

Public speaking nerves are completely normal. Even the most experienced speakers still get nervous before presentations (just like elite athletes still get nervous before the Olympics). Public speaking nerves have their roots in biology, chemistry and psychology, meaning that every human being has good reason for being nervous about speaking. It's not even practical to try to completely eliminate nerves, and in this training, I'll explain why!

- Learn the biology and chemistry behind nervousness and how to hack your own system
- Shift from anxiety to anticipation and intention
- Discover the art of engaging with your audience as a tool to manage nerves
- Get hands-on strategies to manage adrenaline and anticipatory stress before and during your talk
- Turn your anxiety into a catalyst for delivering impactful and memorable presentations



# MICRO-PRESENTATIONS: TIGHTEN YOUR TALK FOR MAXIMUM IMPACT

Meeting and event organizers have embraced the convenience and lower cost of virtual events, and that convenience has also led to speakers being asked to deliver their messages in shorter and shorter time frames. In this session, I'll show you exactly how to leverage the "power of five" (minutes!) to create a concise, crisp and compelling presentation. Inspire your audience to take action without brain-dumping, fire-hosing, or stealing your audience's precious time.

- Get crystal clear on your presentation's purpose
- Determine your most critical core points
- Design a clear and concise journey that your audience can easily navigate
- Carefully plan your interactions and timing
- Apply a variety of engagement tools to your micro-presentations
- Develop proper pacing and build in white space
- Include audience engagement in a tight time frame



### DITCH PERFECTION AND CREATE CONNECTION THROUGH COMMUNITY AND COLLABORATION

It's hard to build community when you're always putting out fires. And you're faced with constant demands and stress, so focusing on your own growth and relationships feels overwhelming. But building relationships and community can help with the demands and stress! Let's talk about how learning to ditch perfection and create connection through communication and collaboration can help everyone achieve their goals!

- Cultivate a mindset of collaboration
- Discover how to recover from setbacks
- Understand how to build confidence and remember their courage
- Focus on strengths instead of weaknesses
- Identify their core values
- · Give the gift of presence and listening
- Embrace, celebrate and own their own uniqueness
- Stop trying to know, do, and BE everything for everybody



### NETWORKING FOR HUMANS: CONNECTING WITH PURPOSE

Networking is a necessary part of being a leader and promoting yourself and your work. But it can also feel contrived, stressful and demoralizing. We hope networking will look like a direct line to new relationships and business, but in fact, it's a much more mysterious journey with an unknown outcome. The key to building relationships through networking is putting connection first. We all want to be seen, heard and valued as humans, and we also have to see, hear and value those we meet in the artificial setting of a networking environment.

### **ATTENDEES WILL LEARN:**

- How to prepare for networking
- How to be a giver, not a taker
- Essential elements of a professional introduction (aka "elevator speech")
- Tools for building relationships
- How and why to stand out in the crowd
- Tips for working the room, using the People Pyramid and the Three Zones of Networking
- Following up in a timely and effective manner
   This workshop is most effective with the addition of speed networking!

### MEMORABLE MESSAGING: CONVERSATIONS THAT MAKE AN IMPACT

Your employees, volunteers and board members are having conversations every day with community members, clients and other stakeholders... but are those conversations leading to action? You want people to volunteer, donate, attend your programs, spread the word, collaborate, and more. Information + inspiration + persuasion lead to action, so how can you ensure that your people are speaking confidently and persuasively about your work?

### **ATTENDEES WILL:**

- Understand how their story connects with the organization's story
- Set objectives and desired outcomes for 1:1 conversations
- Create an emotionally engaging message
- Anticipate objections and misperceptions about the work or organization
- Build confidence in their message through role playing
- · Gain clarity on the invitation or opportunity that's being offered
- Put their focus on what their stakeholders need, want and care about

This workshop is most effective when it includes role-play practice.

### SPEAKING UP FOR CHANGE: ENGAGE, INSPIRE, AND TRANSFORM YOUR AUDIENCE

You're desperate for change in your institutions and communities. You have issues and causes you care about and you want to take action, but you have so many fears and barriers that you want to quit before you even begin! Your voice is needed. Your message is valuable. A small pebble still makes ripples! You CAN contribute to the change you want to see in the world. Learn how to ditch perfection, create connection, and influence others to take action!

- Understand why speaking up is critical
- Determine what's standing in their way, and if these are real or perceived barriers
- Discover their target audience
- Clarify their message
- Learn how to move forward strategically with legitimate research and appropriate resources
- Practice sharing their message in an engaging and practical way

### VROOM YOUR ZOOM: LEVERAGE ZOOM'S FIVE BASIC INTERACTION TOOLS

You may have been delivering presentations and workshops virtually for years. You may have just started in 2020. But whether you're a veteran or a newbie, there's one thing we all have in common: We all need to engage and interact with our remote audiences. If you're using Zoom to connect with your audiences, I'll walk you through the five built-in tools, with actionable ideas on why, when and how to use each one for interaction and engagement. If you're not using all the tools at your disposal, you're missing valuable engagement!

#### **ATTENDEES WILL LEARN:**

Specific uses, with examples and demonstration, for each of Zoom's five built-in engagement tools:

- Camera
- Chat
- Polling
- Reactions
- Breakout rooms

### GET PSYCHED: SIX MINDSET SECRETS OF SUCCESSFUL SPEAKERS

Thought leaders and changemakers who have an important message to share and the ability to change the world with your big idea often experience thoughts, attitudes and beliefs that hold you back from fully expressing yourself eloquently and confidently on stage.

Successful communicators know that much of our success in influencing the attitudes, beliefs and behaviors of others stems from managing our own. We'll cover six mindset shifts and six action steps that will help you trust yourself, cultivate resilience, focus on strengths and possibilities, take action, and ensure that your time on stage is fun, productive and transformative for your audience!

#### ATTENDEES WILL LEARN:

- How to identify negative thoughts, attitudes and beliefs that are holding you back from being as effective as you could be on stage
- How to cultivate a practice for regular mindset awareness
- How to develop practical tools for upgrading your mindset

### **WHAT LISA'S CLIENTS SAY:**

"Lisa delivered a presentation that was engaging and interesting. Her presentation also included multiple examples specific to our organization, showing that she took the time to further research our organization."

Laura Devitt, Pulmonary Fibrosis Foundation

"It was such a pleasure having you back to train our new LEADers. I am looking forward to seeing everything they accomplish this year and I know they will be starting off on the right foot."

Denise Manriquez, Transitions-Mental Health Association

"We were lucky enough to have Lisa as our keynote for CalSAE's Seasonal Spectacular. She was a delight to work with in the preproduction planning phase, and onsite she delivered a high energy, engaging, and memorable experience for our attendees.

If you are looking for a genuinely enthusiastic keynote to energize your attendees, Lisa is your person! Highly recommend!"

Megan Denhardt, CAE, Event Producer

See more speaking and training feedback here:

https://www.talkadot.com/s/coachlisab



### **5 REASONS TO HIRE LISA**

### 16 years in the nonprofit sector

Lisa began her nonprofit career as an advocate, program director, facilitator and trainer in 1992. She co-founded her own nonprofit in 1997, retiring from the sector in 2005 to start her coaching and speaking business. She \*gets\* the needs and practices of nonprofit organizations.

### **Customized to your needs**

Lisa customizes her trainings to the needs of your participants to make sure all content is relevant, practical, useful, and easy to implement right away.

### **Education and expertise**

Lisa has been teaching, speaking, training and coaching for over 30 years. She's focused exclusively on public speaking coaching and training since 2005. She's delivered online/remote programs since 2012. She's also a certified virtual presenter. Her degrees are in theater and education. She was even on the speech team in high school. She's the total package!

### **Engagement, connection, and interaction**

Lisa practices what she preaches and teaches: Audience engagement and human connection are critical tools for ensuring that participants walk away energized and inspired to put their learning into practice. Lisa keeps it real, conversational and relaxed.

### **Easy to work with**

We'll discuss all your needs in advance, and you'll receive pre-workshop questionnaires so nothing is left to chance. Lisa is responsive, reliable, and communicative!

"I cannot say enough great things about your presentation on Conversations to Make an Impact at our professional training day at Camarillo Public Library. It's been remarkable to hear all the positive things about your talk from staff members. I've heard a lot of people say 'that 90 minutes went by really fast!,' which I think attributed to your preparation, professionalism and thoughtfulness. It went beyond my expectations."

Mandy Nasr, Camarillo Library

The CSUCI Center for Community Engagement and the CLU Center For Nonprofit Leadership would like to say thank you for the outstanding workshop you facilitated last month. Your topic, Micro-Presentations, provided tangible skills for our attendees while being authentic, fun, and informative. It was delightful to get back into in-person presentations. Your infectious energy with the audience was an added bonus and much appreciated.

Jennifer Raymond, DrPH, CHES

CUSTOMIZED | INTERACTIVE | FUN | PLAIN ENGLISH PRACTICAL | ENGAGING | RELAXED | RELEVANT

### A WORD ABOUT TERMS

Lisa will send you a proposal with a range of fee options to meet the training and coaching needs of your team, for remote or in-person programs.

Program packages typically incorporate the following elements:

- Pre-planning, including a questionnaire for attendees
- Live or pre-recorded training and coaching (via Zoom or in person)
- Post-training survey
- Follow-up virtual session to capture additional issues/concerns
- Add-ons include books, 1:1 or group coaching sessions, supplemental virtual courses, and additional resources as appropriate

DEPOSIT: A 50% deposit is required to reserve the date for your training and to ensure time is reserved in Lisa's calendar to prepare for your event. The deposit is required at the time of engagement, with the balance to be paid at least 60 days before the training date.

When scheduling an event within 30 days, payment in full is required at the time of engagement. When paying in full 60 days or more in advance of the engagement, please accept Lisa's offer of a 10% discount!

### LISA BRAITHWAITE Bio

Lisa mentors leaders and changemakers to deliver engaging presentations for visibility, credibility, and influence.

She has a B.A. in Theater and an M.A. in Education, and has been interviewed for the Wall Street Journal, L.A. Times, Chicago Tribune, Toastmaster Magazine, and Inc.com.



Lisa models authentic, aligned, collaborative and FUN presentations using relevant, practical and useful content that activates emotional engagement and moves them into action. Book a call to discuss your event!

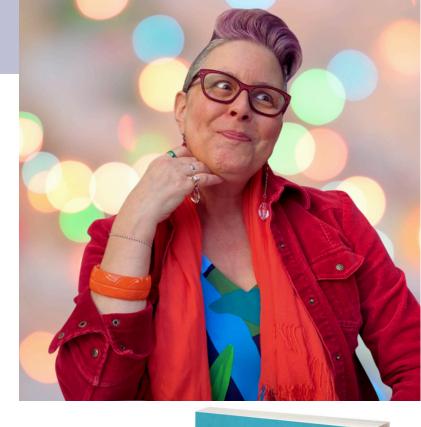
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LISA BRAITHWAITE

# Thank you!

I look forward to discussing how I can serve you!

